

MIGRATION BACKGROUND AS ADDED VALUE for CARE

Good Practice Examples from Belfast



Milenski comes from Bulgaria and is employed as a Support Worker in a local Residential Home. In addition, there are a number of other employees from Poland, Romania, Philippines and Africa. Some service users have shown a lack of tolerance for migrant workers due to a lack of awareness of cultures and from being in care for a long time.

The migrant workers came together with an idea to educate not only co-workers but also service users on the different countries and cultures they have come from. This has included sharing of stories and photographs, documentary nights and country themed cookery nights.



Staff have reported a greater appreciation of where migrant workers have come from and the contribution they made to Health and Social Care and society as a whole. Staff have also reported a greater acceptance from service users who have greatly benefitted from a range of education and fun activities. In addition, migrant workers have reported a greater sense of pride in what they do and a greater sense of appreciation from both staff, service users and their families.